





# Session Agenda

- 1. Define
- 2. Align
- 3. Amplify



Slides







# Amy DeLouise

Creative Director | Producer DELOUISE ENTERPRISES



My Links

# Participants can join at slido.com with #1890688



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Why do you want to learn about branding?

















**S&P Global** 





















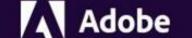
## Session Agenda

- How to Define Your Brand Purpose
- 2. Ways to Align Your Brand
- 3. Strategies and Platforms to Amplify Your **Business Brand**









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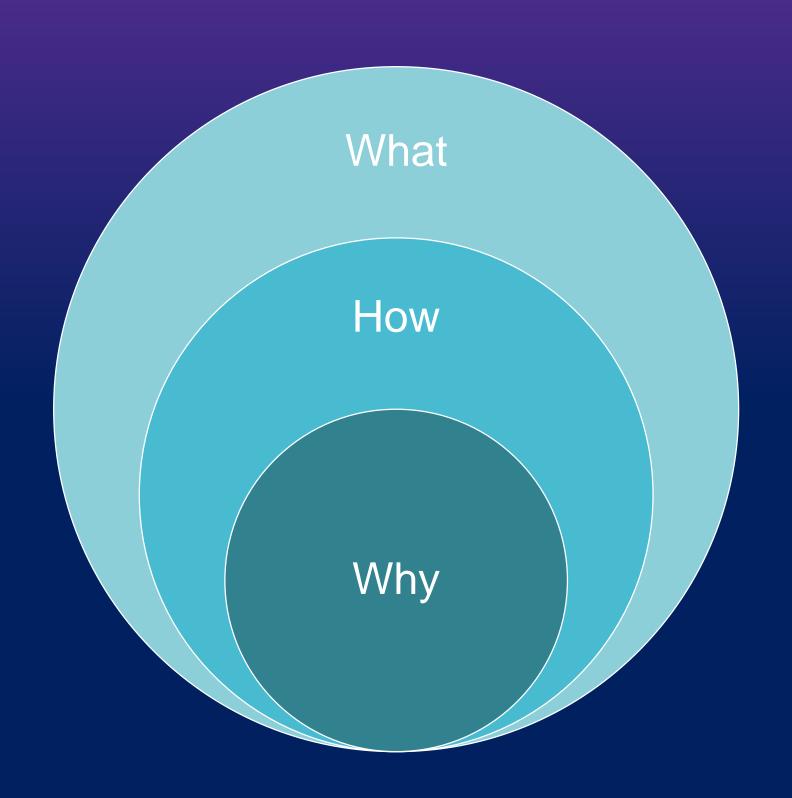


What is your biggest branding challenge?

Define Your Brand Roadside Jakob & Ryan
Thomas Taugher

Photo by <u>Unsplash</u>

# Three Elements of Every Brand



# Why (You Think) People Hire You

- Knowledge
- Skills
- Expertise
- Equipment
- Tools
- Personnel



# Why People Actually Hire You

- Attitude
- Problem-Solving
- Communications
- Analysis
- Teamwork
- Good Judgment
- Passion/Commitment



# BRAND PROMISE

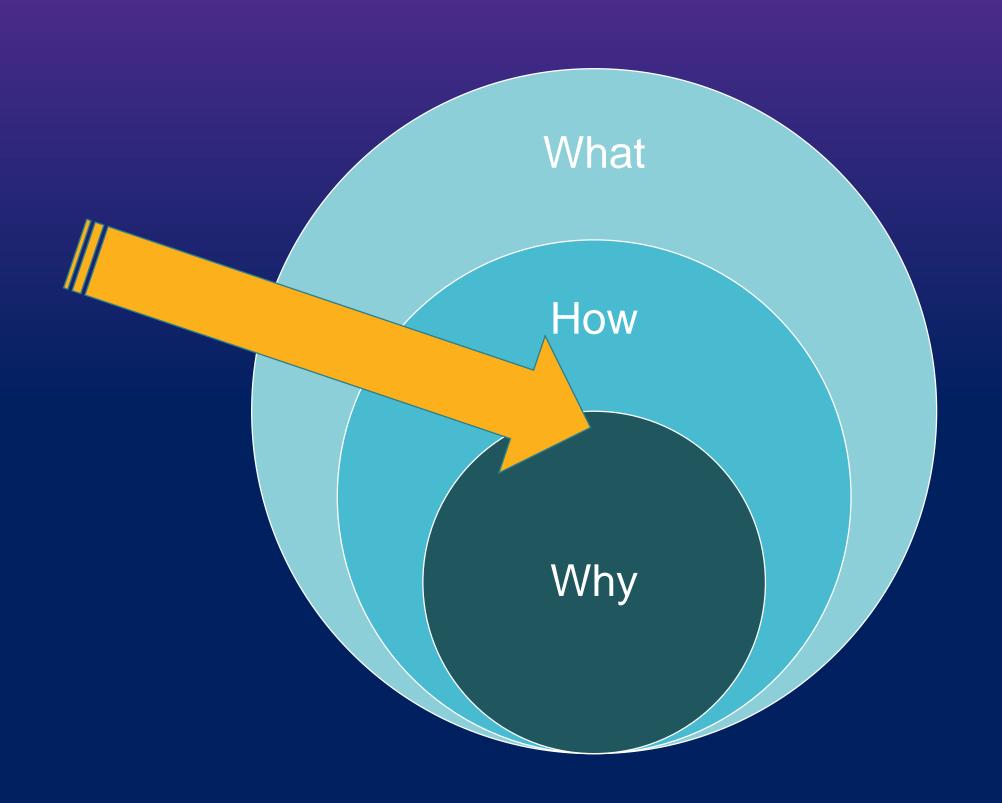
## Brand Promise Equation

# Vision + Value x Positioning = Your Brand Promise

## Brand Promise Description

The experience you will consistently deliver to every client/boss/team member, every time.

# Three Elements of Every Brand



# Align your BRAND PROMISE with your business goals

#### Consumer Brand Promises

- Refresh the world in mind, body, and spirit, and inspire moments of optimism.
- Create a world where anyone can belong anywhere
- Simple easy enjoyment for every customer at every visit
- Don't live life without it

#### Consumer Brand Promises

- Refresh the world in mind, body, and spirit, and inspire moments of optimism.
- Coca Cola

- Create a world where anyone can belong anywhere
- AirBNB

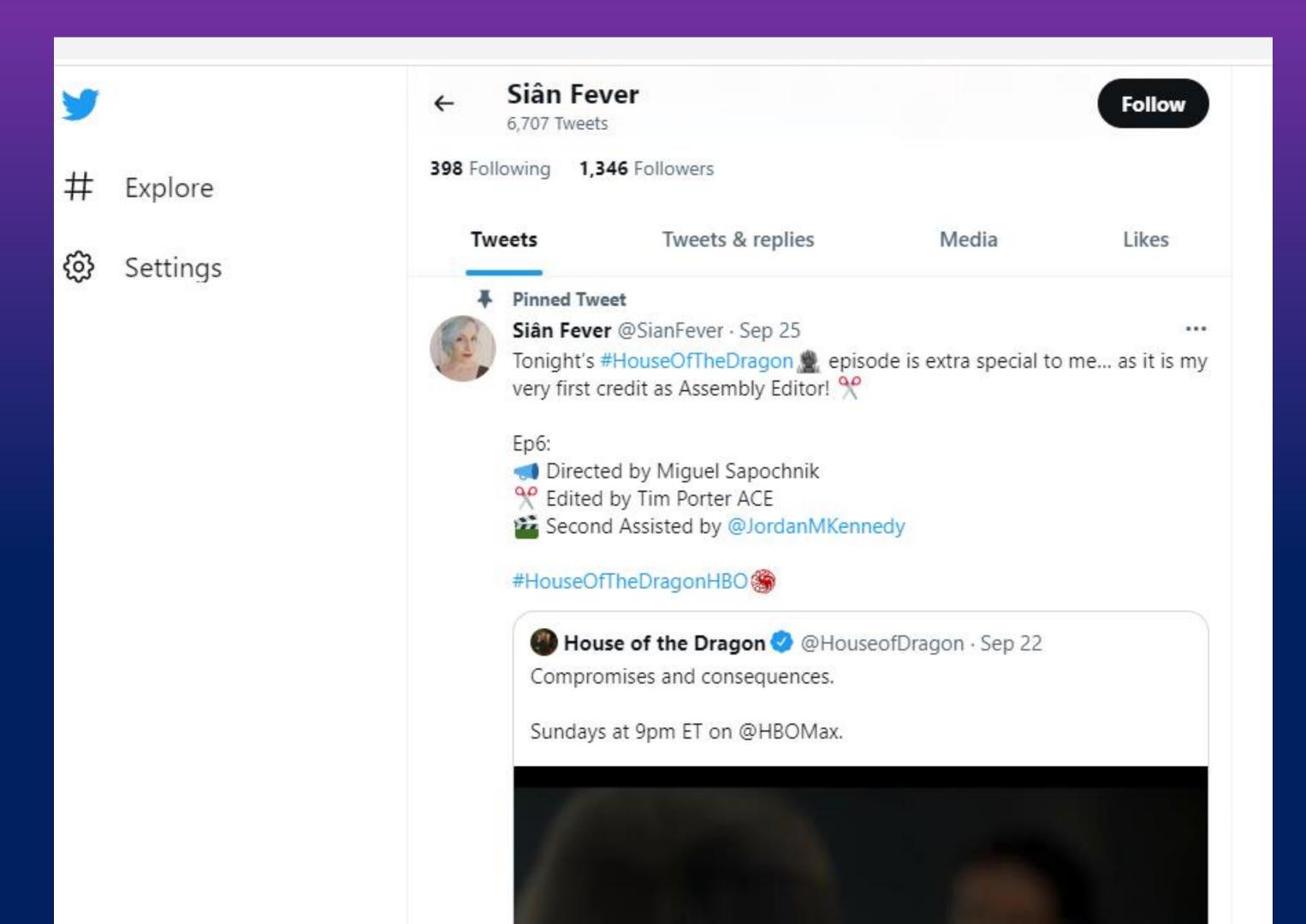
- Simple easy enjoyment for every customer at every visit
- McDonald's

Don't live life without it

American Express



FOCUS ON WHY AND HOW IN YOUR BRAND STORYTELLING



# Sîan Fever, Editor

- Focused on her WHY
  - Loves being a top-level narrative editor
  - Gives herself credit for what she knows how to do well
- Her HOW comes through in every post
  - Short and sweet—hey, she's an editor!
  - Uses appropriate hashtags
  - Shouts out others team player



#### Ellyn McKay

I help women leaders hit their stride, step into their power and earn a permanent seat at the leadership table.

Followers

652





Ellyn McKay • 1st

I help women leaders hit their stride, step into their power and earn a permane...

3w • Edited • 🔞

Leaders: I allowed others to control my leadership story for far too long.

You have the power to write the next chapter in YOUR #leadership story.

\_\_\_\_\_\_

A long time ago, I worked very, very hard to climb the corporate ladder. I did everything I was supposed to do. And I even did it pretty well.

And then my boss told me that I wasn't going to get that promotion because I wasn't "good enough at kicking the bodies out of the way".

Huh?

So I tried really hard to become THAT person.

It felt terrible. I felt terrible.

So I left and went on to begin my career in women's economic empowerment.

No body-kicking required 😊.

# Ellyn McKay, Leadership Coach

- Focused on her WHY
  - Loves supporting leaders
  - Knows why she decided to do this work
- Her HOW comes through in every post
  - She tells stories and can relate to situations from personal experience
  - Uses appropriate hashtags
  - Builds trust with personal approach

#### Refine Your Elevator Pitch

- What you do, how, for whom and why
- One size doesn't fit all
- Where you are headed (within reason)
- Quick practice with the person next to you





# Why Amplify?

- Identify new leads
- Build a community to support your business
- Create buzz to help you close sales more quickly
- Expand or reinvent your career or focus area
- Ensure existing clients feel good about working with you
- Create FOMO with future clients

# THINK LIKE ANETWORK

# Your Digital Brand Channels

LinkedIn Posts and Articles

Instagram Post/Story

Email

Website YouTube

Facebook

Twitter,
Telegram,
Discord

Blog Posts/Guest Posts

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How often are you posting on social media?

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How often are you reading other people's relevant professional posts, engaging in virtual communities?

The idea that we could have so much community with so little effort was an illusion.

-Ezra Klein, New York Times,

4/7/2024

## Your IRL Brand Channels

Business Community In Person Meetings **Events** Volunteer Personal

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What are communities (professional or personal) that you are part of?

# Three Keys to Amplifying

- 1. Syndicate Your Content
- 2. Use Tools to Design, Plan and Schedule Social Media
- 3. Leverage Micro-influencers and Communities

# HOWTO SYNDICATE YOURSELF

## LEVERAGE YOUR KNOWLEDGE



Social



Podcast



Webinar



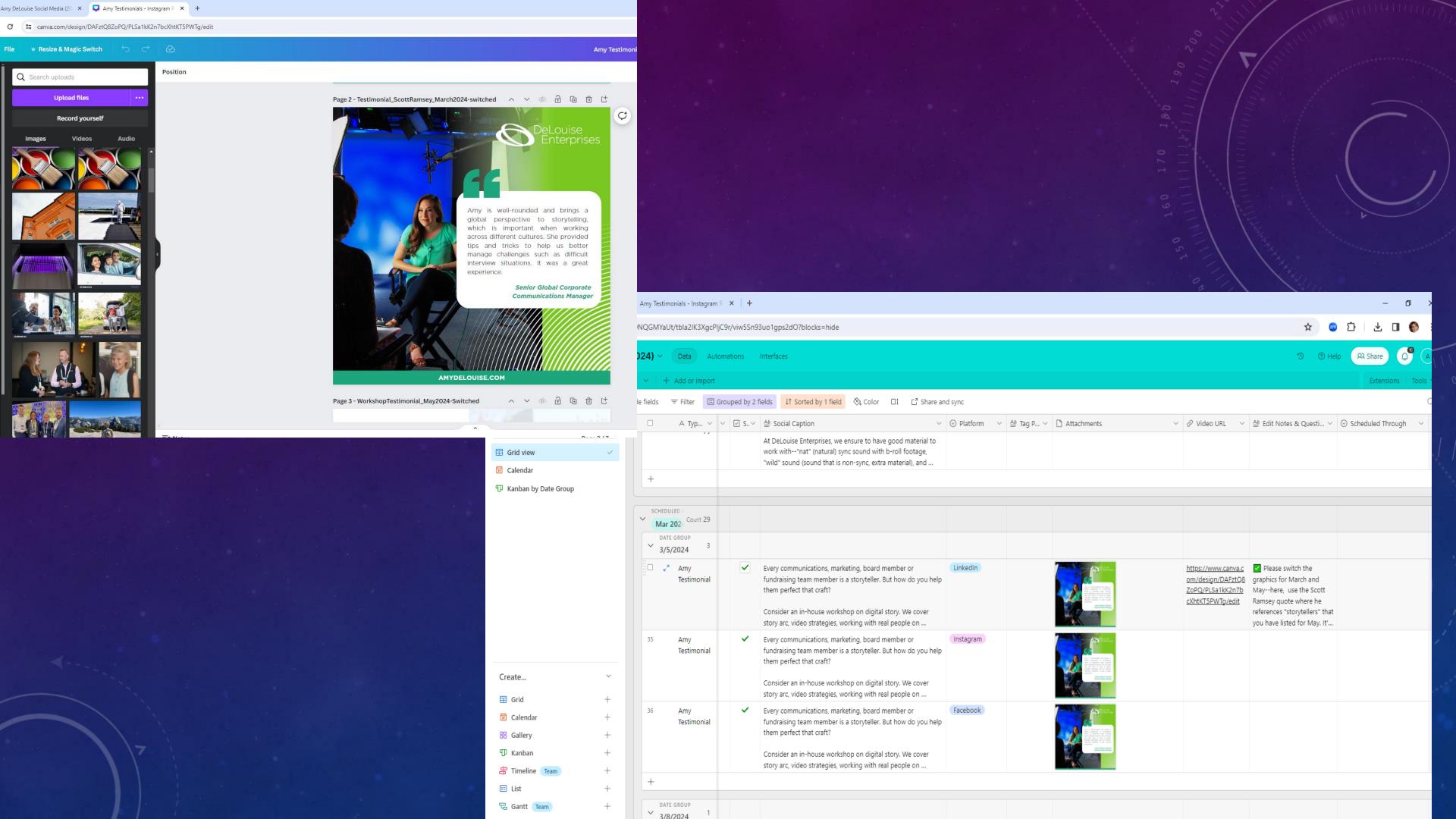
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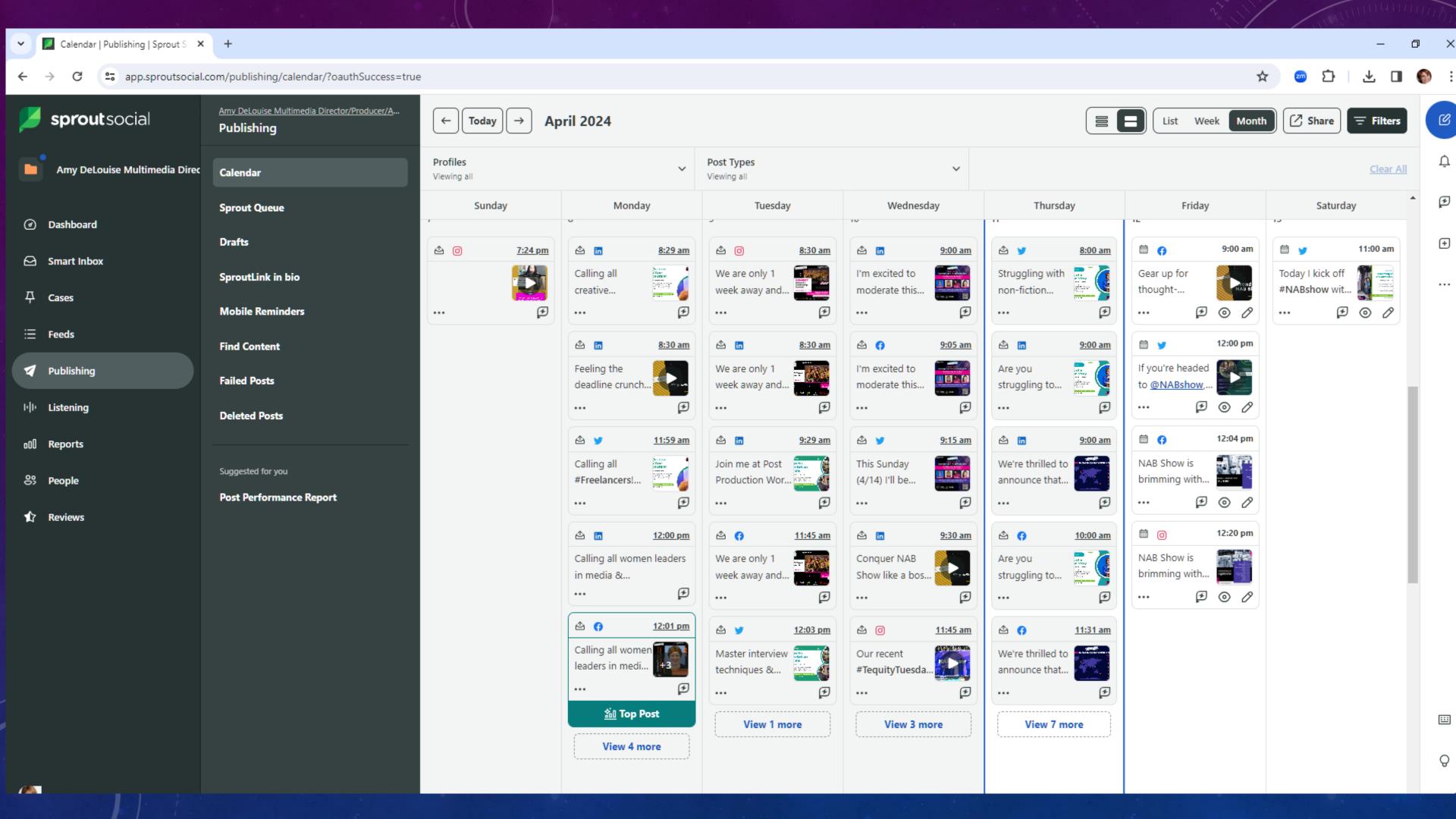


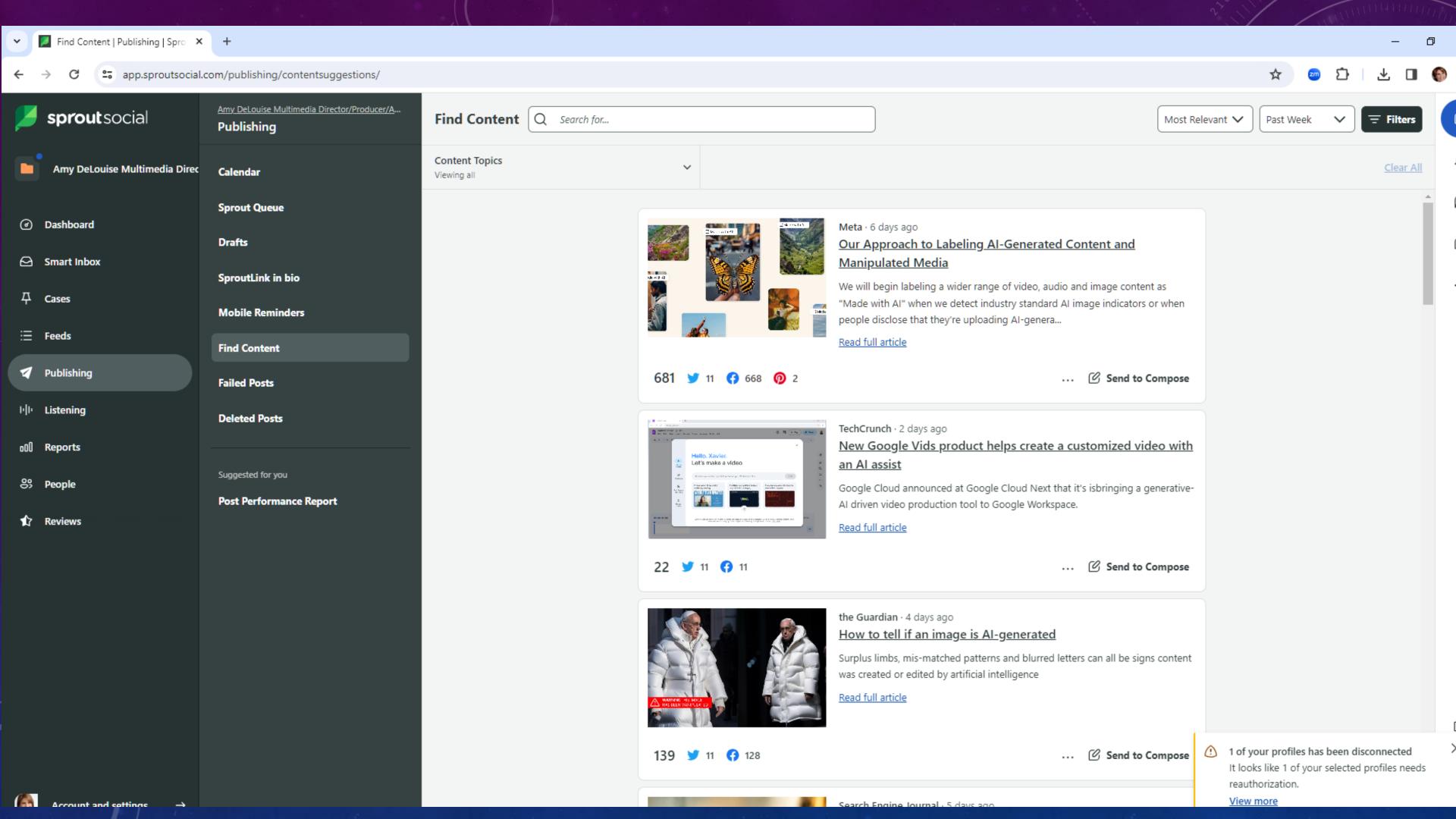
Do you have any content you've already created that can support your brand?

# Use Tools

# CANVA + AIRTABLE + SPROUT







## SMALL GROUP BRAINSTORM

- What content could you create to help your clients and prospective clients?
- How could you best distribute this content to both promote your brand and client connections?

> DEBRIEF



## MARKETING V. SALES

Marketing



#### Sales



#### MARKETING V. SALES

#### Marketing

- Strategy
- Differentiating
- Keeping top of mind
  - Social media
  - E-mail marketing
- Developing market segments
- Website, demo reel, LinkedIn, EPK
- Opening the conversation

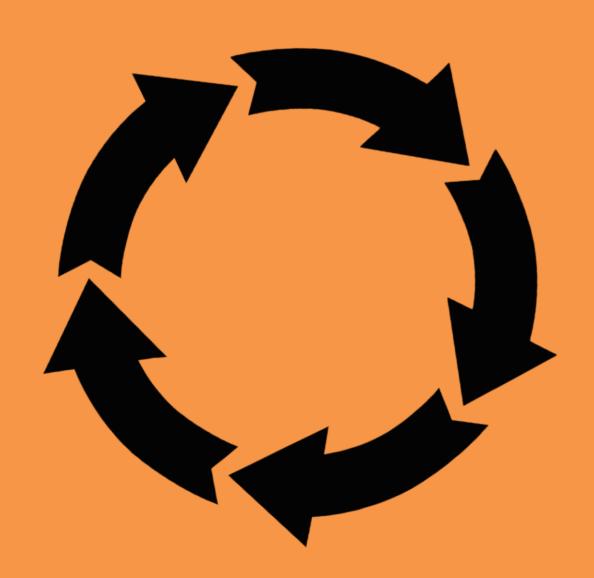
#### Sales

- Pitching
- Making that phone call
- Identifying pain points
  - What happens if we don't solve the problem?
- Following up
- Closing the deal

# The Prospect Cycle

From Here to More Sales

Awareness
Interest
Desire
Action
Loyalty



# From Awareness to Loyalty

#### Loyalty

#### <u>Educate</u>

Webinars, short videos, free or low cost workshops to educate a prospect about your skills, and the pain points you can solve.

#### Reinforce

Brand advocates who can recommend you, answer questions about working with you and your company.

#### Connect

Tools like LinkedIn and Calendly help you connect and have personal interactions with prospective customers.

#### **Convince**

Email campaigns, enewsletters, share news stories that reinforce best practices

#### Convert

Customer wants and needs your product. A positive experience in the buying process contributes to brand loyalty and future sales.

#### Retention Sustains Your Freelance Business

New customer costs
6x more than
retaining a happy
existing customer!



# SET ASIDE TIME TO BE YOUR OWN BRAND STORY CUSTOMER

## **Establishing**

## Connecting

## **Engaging**

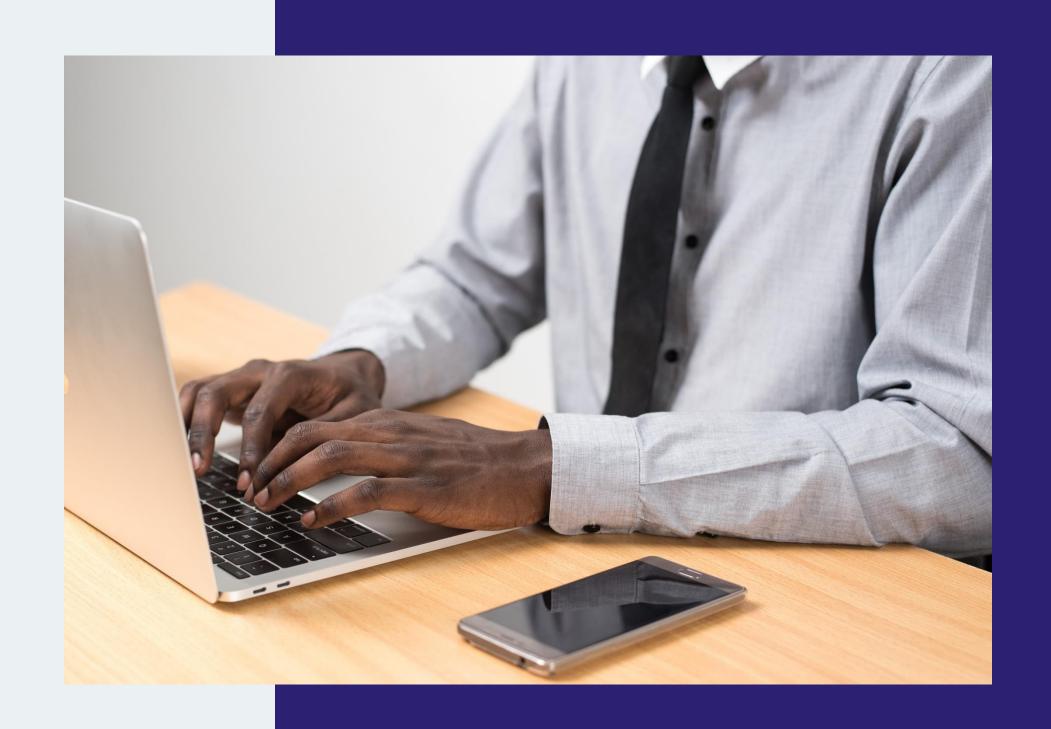






## **Build Your EPK**

Current Headshot
Bios – short and long
BTS photos
Updated portfolio links



## Headshots Matter

Your headshot appearseverywhere

 Does your headshot reflect where your brand is headed?



Maryann Brandon, A.C.E.

### What does this headshot say to you?



#### How about this one?



## Email Marketing

- More vital than ever
- Build connection between gigs
- Showcase what you're up to
- Share how you solve a common problem
- Share something unrelated to the industry

#### PRO TIP

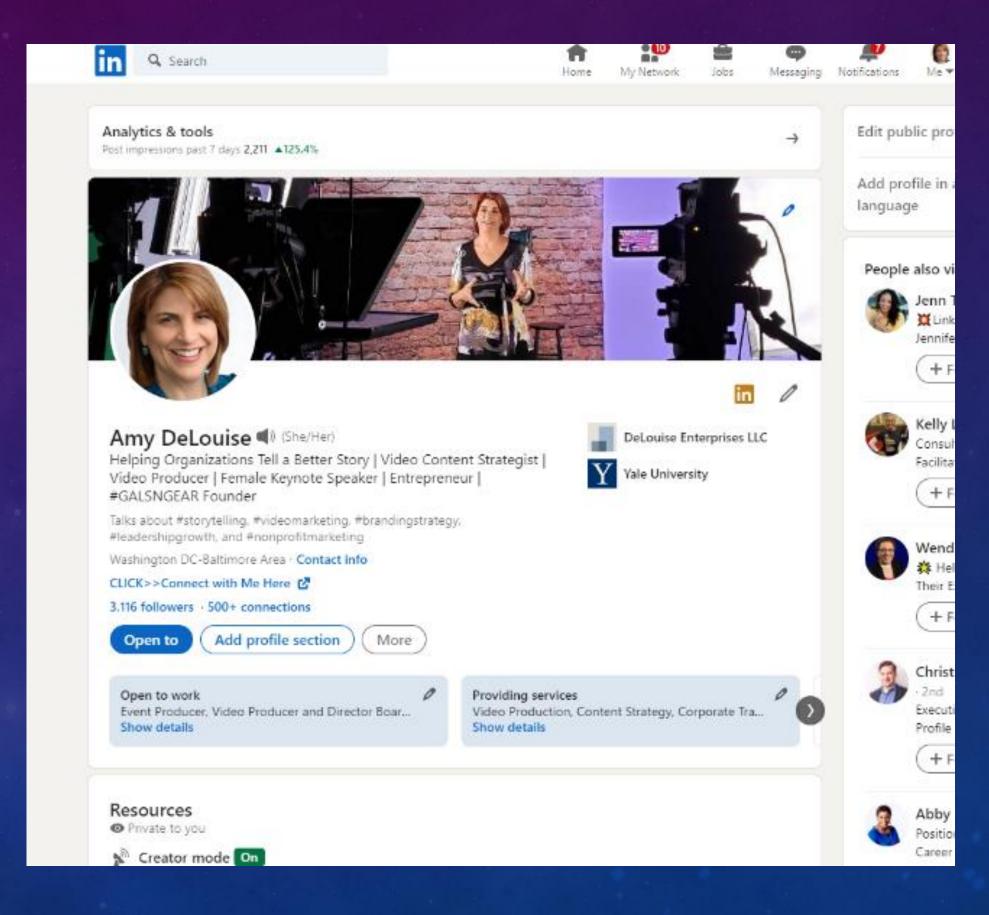
➤ Your best FREE marketing tool is your email signature!

➤ Always include contact info so someone can easily share

Include links to your latest work or blog post

## Leverage LinkedIn

- Easy to connect/refer
- Video stands out
- Use brand story opportunities
  - Showcase recent work
  - Follow clients, comment/repost
- Use your QR at events like this one
  - Click the SEARCH BAR & tap QR on right
  - Send a DM immediately to connect (and remember what you talked about!)



#### PRO TIPS

- Include soft skills (the HOW) in your bio and recommendations
- >Add a Connect link to your Bio
- >Add video links to your Featured section

## Networking Do's for Growth

- Introduce others, not just yourself
- Include aspirational elements (but be realistic)
- Listen (same letters as SILENT!!)
  - How can YOU can help THEM?

#### NETWORKING DON'TS

- Only talking about yourself
- Pitching everyone you meet
- Oversharing
- Sending a LinkedIn connect request to people you don't really know or with no context





#### TAKEAWAYS

- Treat yourself as a small business—because you are!
  - Prioritize marketing and sales, even when you are really busy
- Identify and promote your brand value
  - Identify HOW you solve problems for clients
  - Build client loyalty to reduce sales cycle time/cost
- Create systems and processes to syndicate yourself
  - Regular workflow and tools so marketing supports your sales cycle, even—especially—when you are busy!
  - Build a brand team to support amplifying your business.

# Amy DeLouise

Thank you! Let's Connect



My Slides



My Links



We hope you enjoyed this session.

Please be sure to fill out your attendee evaluations which provide us with valuable insights to improve future conferences!

Please hand them to your room monitor at the end of each day to enter the raffle prize draw.